



# Cow Creek Government Office

## Position Description

**Position Title: Social Services Programs Assistant**

**Department: Social Services**

**Reports To: Michele Moore**

**FLSA Designation: Non-Exempt**

### **POSITION PURPOSE:**

Position is responsible for supporting the Social Services programs and their staff.

### **ESSENTIAL FUNCTIONS:**

- Assemble mailings which include the monthly newsletter, flyers, letters, etc.
- Checks voicemail and returns calls for Program Directors/Managers, as needed.
- Schedule travel and lodging reservations.
- Advertising program events which include making flyers and mailings.
- Relieve front desk receptionist while on breaks, lunches and vacations.
- Organize activities.
- Assist in creating of program material and advertisements.
- Perform general office duties to support the Programs which include stuffing envelopes, generating labels, funding requests, assisting with reports, filing and copying.
- Responsible for the Tribal Roll and maintaining up-to-date and accurate records.
- Participate in special projects as needed.
- Assistance with all Social Service Programs as needed.
- Other duties as assigned.
- Answer multi-line telephone system and direct all incoming phone calls to the appropriate staff. Take complete and accurate messages.
- Provides professional customer service by greeting visitors in a polite, prompt, helpful manner and provides any necessary instruction or direction.

### **QUALIFICATIONS:**

- High School Diploma or GED.
- 1-3 years office experience.
- Must demonstrate proven effective interpersonal communication skills.
- Working knowledge of office procedures, office equipment, word processing/computer experience and knowledge of government program rules/regulations.